

Screening for the Future: Inspiring Quality Services in a Time of Change
September 7-8, 2011
Keystone Conference Center

Rookie of the Year Award

The Rookie of the Year award is awarded to a new provider agency that has joined the WWC Program within the last two years, and has demonstrated impressive results and a notable contribution to quality care for women.

Nominees

Grand River Hospital District

Grand River Hospital District became a WWC screening provider in fiscal year 2010. In their first year, they provided screenings for 42 women and in their second year, they provided screenings for 86 women. Garfield County has traditionally been a rural county where the program screens less than 10% of the eligible population. After just one year Grand River increased the screening rate in Garfield County from 6% to 15%.

Grand River met all core performance indicators this past fiscal year. Furthermore, they dedicated two employees to the program, Lindsay Jacox and Leticia Lozano who have both worked hard to make their program a success. This initial work, leadership, dedication and investment in the program clearly paid off for Grand River.

Peak Vista Community Health Center

Peak Vista Community Health Center became a Women's Wellness Connection (WWC) screening provider in fiscal year 2010. In their first year, they provided screenings for 1,262 women and in their second year they provided screenings for 1,304 women, a 3% increase.

They are located in El Paso County where the program has traditionally screened less than 20% of the eligible population. After their initial year they significantly helped increase the county's screening rate from 16% to 32%. Peak Vista really hit the ground running, an impressive feat for a new provider.

They met all core performance indicators in fiscal years 2010 and 2011. Furthermore, they dedicated a clinic and several employees to the project to make their program a success.

And the winner of the Rookie of the Year award is Grand River Hospital District.

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Partnership Award

The WWC Partnership Award is awarded to the WWC agency that has maintained a positive and professional relationship with the State Health Department. When the program is ready to implement new initiatives or make changes to existing programs, certain agencies and people come to mind that can be key players or stakeholders in the process.

Nominees

Planned Parenthood of the Rocky Mountains

Women's Wellness Connection (WWC) has worked with the Planned Parenthood program for quite some time. Over the years, Allison Whitney and Jaylyn Bunning in particular have helped establish this strong partnership.

Planned Parenthood actively engages with the program. They volunteered their site during the pilot site visit process. They provide useful and constructive feedback on program conference calls, contact program staff before making big programmatic changes or decisions, offer to facilitate calls and share best practices with other WWC providers and work hard to provide the entire Planned Parenthood network with up-to-date and concise education and programmatic information.

Tri-County Health Department

Tri County Health Department has been providing outstanding clinical care to women served by the Women's Wellness Connection program since its statewide inception in 1991. In addition to consistently exceeding the quality benchmarks established by WWC, Tri-County's Peak Wellness Program is a committed leader and invested partner in the community and to WWC as demonstrated by the following:

- A Connect to Care Grant Recipient 2010-2011; 2011-2012
- A WWC/Susan G. Komen Denver Affiliate Project Participant 2011-2012
- A Cancer, Cardiovascular Disease and Pulmonary Disease Grant Recipient; funding allowed expansion of services for WWC enrolled women to include cardiovascular disease screening and a targeted lifestyle intervention
- A Connect to Care Clinical Scholar Grant Recipient 2010-2011; 2011-2012
- Breast and Cervical Cancer Screening Program Advisory Board: Board Member, 2006-2007

And the winner of the Partnership award is Tri County Health Department.

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Shirley Hass Schuett Quality Award

This award will be presented annually and commemorates what Shirley brought to the program and to the Colorado cancer screening community. Shirley was instrumental in the program's success in achieving positive clinical outcomes for women and helping the program to meet all core performance indicators. Shirley always put women first. She was a friend to many and her work quietly touched the lives of many women in Colorado.

Nominees

Pueblo Community Health Center

Pueblo Community Health Center has served the Women's Wellness Connection (WWC) for the past 11 years. They are fortunate to have had a very dedicated case manager in Bernadette Lujan, throughout this time. A few months ago a woman received a biopsy that revealed invasive ductal carcinoma. This woman did not qualify for the treatment program so Bernadette worked diligently to find a surgeon who would take her as a patient. Bernadette is instrumental in making Pueblo's WWC program successful.

Pueblo is the **only** WWC agency to meet **all** 12 quality indicators for fiscal year 2011-2012 including those added to assess quality in additional areas.

Summit Community Care Clinic

Summit Community Care Clinic successfully delivers high quality affordable health care to the neediest citizens through outstanding outreach, excellent navigation services and good community partnerships.

Summit employs a half-time bilingual navigator who assists patients with arranging specialist appointments, transportation, applying for funding assistance and understanding treatment plans. The navigator, Jenniffer Gonzalez, is well known and trusted throughout the small community and always goes the extra mile for women in need of help.

Last year, Summit was chosen to be one of two pilot programs. They collaborated with the WWC and Susan G Komen for the Cure in order to create a seamless system of breast cancer screening and diagnostic services for clients in need of services.

Tri County Health Department

Tri County Health Department has been providing outstanding clinical care to women served by the Women's Wellness Connection program since its statewide inception in 1991. Tri-County consistently exceeds the quality indicators for success on timeliness and completeness of care, often performing above the State's average.

In the most recent annual patient satisfaction surveys, the following findings were observed:

- 98%-100% of respondents reported being “very satisfied” with their care
- 100% of respondents said they would recommend the program to a friend.
- One client reported: “This is the best visit to a doctor I have ever had”.

Tri-County has a robust quality improvement program that consists of a number of evaluation tools including a physician review of abnormal cases, quarterly chart audits, clinic visit tracking, staff time studies, and frequent review of eCaST.

And the winner of the Shirley Hass Schuett Quality award is Pueblo Community Health Center.